

Chris Kizziar

IT Operations Leader | Cloud Modernization, M&A & Digital Transformation | High-Growth Scaling

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SUMMARY

Seasoned IT Operations leader experienced in scaling infrastructure and teams through rapid growth and acquisitions. Supported expansion from 109 to 1,500+ employees and the growth of the IT organization from 5 to 51 professionals. Delivered 8 major acquisition integrations, 4 ERP migrations, 80% cloud migration, two datacenter retirements, and ransomware recovery with zero data loss while managing a \$4.9M IT budget.

SKILLS

- IT Strategy & Operations, Cloud Migration & Modernization (Azure + AWS), M&A Integration & Post-Merger Consolidation, Cybersecurity & Incident Response, Team Leadership & Talent Development, Digital Transformation & Process Automation, Budget Management & Cost Optimization, ERP Implementation & Migration, Infrastructure Scaling & Datacenter Consolidation, Disaster Recovery & Business Continuity, Stakeholder & Executive Alignment, DevOps & IT Infrastructure Management

WORK EXPERIENCE

IT Operations Manager, Crescent Energy | Dec 2019 – Present

Oklahoma City, OK

- Played a key role in scaling IT operations during rapid company growth, supporting expansion from 109 to 1,500+ employees while the IT organization grew from 5 to 51 professionals across a 60-location footprint
- Built and led high-performing infrastructure, engineering, and operations teams of up to 11 members across two management layers, driving talent development and adoption of modern IT practices
- Directed integration of 8 major acquisitions (adding 1,100 employees and 51 new sites), delivered 4 ERP migrations, retired 2 datacenters, and migrated ~80% of systems to the cloud (Azure and AWS)
- Led ransomware recovery with zero data loss in four weeks; strengthened cybersecurity, optimized cloud and datacenters, saving \$230,000 annually within a \$4.9M IT budget.

Senior SecOps Architect; Senior DevOps Engineer, Symphony Talent | Nov 2014 – Dec 2019

Edmond, OK

Senior SecOps Architect / Information Security Analyst (May 2018 – Dec 2019)

- Architected and deployed enterprise cloud security solutions across 15+ AWS accounts and multiple global regions, reducing attack surface and strengthening overall SecOps posture
- Automated traffic monitoring, security analytics, and blocking processes across ~20 publicly accessible solution stacks, improving threat detection and minimizing exposure across business units
- Managed identity and access management (IAM) controls for AWS accounts, internal networks, and business applications, enforcing least-privilege policies and enhancing access governance
- Conducted penetration testing and vulnerability assessments across multiple platforms; prioritized and remediated findings to reduce critical and high-risk vulnerabilities

Senior DevOps / Windows Engineer

- Provided technical leadership for Windows engineering and infrastructure modernization, developing roadmaps for datacenter virtualization, consolidation, and cloud transformation in AWS and Azure
- Designed and automated secure cloud architectures, integrating Active Directory, Group Policy, DNS, and account provisioning to support scalable DevOps and SecOps environments
- Managed, optimized, and secured 500+ Microsoft SQL Server databases (including multi-terabyte instances), strengthening backup/recovery processes and database security practices
- Implemented monitoring and collaboration platforms improving infrastructure visibility and reducing incident response times

Windows Server Engineer / SQL Engineer, Computer Services, Inc. | Feb 2013 – Nov 2014

Oklahoma City, OK

- Administered enterprise Windows Server and SQL Server environments, troubleshooting complex issues to increase system uptime and stabilize critical business services
- Executed system upgrades, security patches, and performance monitoring while optimizing alerts, strengthening cybersecurity and reducing incident response times by 30%
- Engineered and supported client-server infrastructure using Microsoft technologies, Active Directory, VMware, and SQL Server to enhance resilience and scalability for over 100 business-critical applications
- Developed and maintained standard operating procedures for virtualization, systems administration, and SQL database management, improving process consistency by 25% and accelerating IT service delivery

Sr Database Administrator / Systems Engineer, Quality Support Services | Apr 2011 – Feb 2013

Tinker AFB, OK

- Directed administration of multi-platform DBMS environments, implementing standardized processes that improved operational efficiency and strengthened information security controls
- Engineered high-availability clustered databases in a fully virtualized environment and optimized data models/indexes to enhance performance for mission-critical applications
- Designed and managed backup, recovery, and disaster recovery strategies, including secure off-site tape storage, reducing data loss risk and improving business continuity
- Collaborated with acquisition and IT leadership to evaluate software solutions, develop RFPs, and establish EDM/ECM database procedures, enhancing vendor selection and long-term IT strategy

Database Administrator, Lockheed Martin/BAE Systems | Dec 2008 – Apr 2011

Ft. Stewart, GA

- Designed and implemented data automation tools that improved asset visibility and equipment accountability across the 3rd Infantry Division
- Integrated multiple military databases and disparate data formats to achieve 100% data accuracy and ensure Army force readiness compliance
- Served as Information Management Officer (IMO) and Information Assurance Security Officer (IASO); remediated security vulnerabilities and developed a database system that delivered **over \$418 million** in internal cost savings

GIS Analyst I / IT Services Specialist I, Glynn County Board of Commissioners | Nov 2006 – Dec 2008

Brunswick, GA

GIS Analyst I, Geographic Information Systems Division (April 2008 – December 2008)

- Designed and implemented geographic data management systems using Oracle databases to support county-wide GIS operations and emergency management planning
- Performed Oracle database maintenance, upgrades, and optimization while recommending GIS software and hardware enhancements to internal departments and external agencies, improving productivity and data-driven decision making

IT Services Specialist I, Information Technology Division (November 2006 – April 2008)

- Managed full IT hardware lifecycle, including needs assessments, specifications, quoting, and procurement to optimize asset utilization and minimize end-user downtime
- Authored system documentation and user manuals; delivered on-site/classroom training and managed electronic voting systems testing, database maintenance, and security audits for regulatory compliance and data integrity.

EDUCATION

Master of Science – MS in Information Technology Management, Western Governors University | Jan 2024 – Jun 2026

Salt Lake City, UT

Bachelor's Degree in Information Technology Security, Western Governors University | Jun 2014 – Jun 2018

Salt Lake City, UT